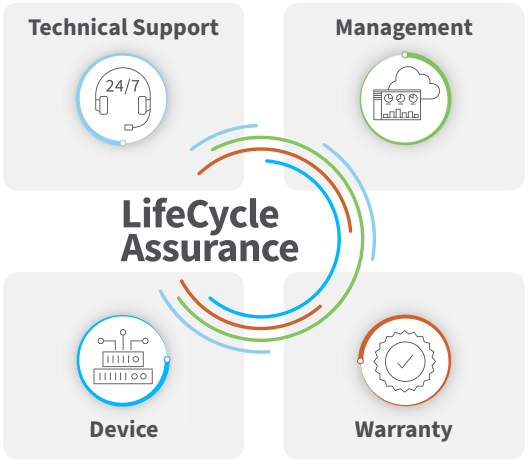


Digi Lifecycle Assurance with On-Prem Manager

Safeguard critical systems and elevate your connected experience

Digi LifeCycle Assurance is a complete service that simplifies connectivity and strengthens infrastructure with expert support and smart device management. It includes Digi devices, a centralized device management platform, 24/7 technical support, and a leading warranty — everything needed to deploy and maintain connected systems with confidence.

Digi LifeCycle Assurance is comprised of technical support, devices, warranty and management.



Technical Support

Digi technical support is available around the clock, seven days a week, globally. Our professionals stand ready to provide technical support by phone, email or your personal customer portal.

Management

Digi On-Prem Manager allows you to configure, deploy and manage connected assets securely on premises.

Warranty

Digi LifeCycle Assurance includes Digi's 5-year best-in-class warranty.

Devices

High-performance, purpose-built Digi devices with integrated software, designed to meet the requirements of a wide range of enterprise, industrial, medical, and transportation use cases.

Key features and benefits

- 24/7/365 Tier 1 support — within a four-hour response SLA
- Priority case resolution
- Configuration, network troubleshooting and RMA assistance
- Feature/functionality inquiries
- Integration with third-party devices
- Online support resources including articles, videos and guides
- Customer Success program available for mission-critical customer deployments
- Provides device protection for five years
- Ensures protection to maximize your technology investment and mitigate risk

Digi LifeCycle Assurance is available with new deployments of:



Digi AnywhereUSB® Plus



Digi Connect® EZ



Digi Connect® IT 16/48

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DIGI LIFECYCLE ASSURANCE

With Digi On-Prem Manager

On-Premises Device Management Platform

Configure, deploy and manage connected assets securely on premises

Digi On-Prem Manager is the technology platform that brings networks to the next level, allowing networks — and the people who manage them — to work smarter. It transforms a multitude of dispersed IoT devices into a dynamic, intelligent network.

Now you can easily configure, deploy, monitor and manage hundreds or even thousands of mission-critical devices from a single point of command.

Edit configurations, update firmware, schedule and automate tasks — all from your desktop, tablet or phone.

You can also easily extend your network at scale with bi-directional, open integration and add intelligence to the edge with custom code, APIs and Python scripts. All the while, its software-defined security diligently safeguards your Digi ecosystem.

Secure network management on premises

Digi On-Prem Manager allows you to securely access devices in the field and monitor critical device metrics.

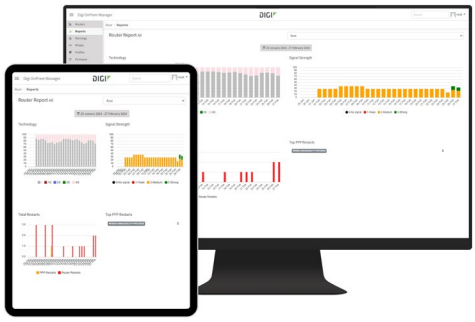
You can update firmware, configuration and files for individual devices or groups of devices, with alerts and reports for specific events and activities. Set up role-based access control, view audit logs, and integrate with other systems with APIs and custom coding.

Digi On-Prem Manager provides everything you need to securely manage your network on premises.

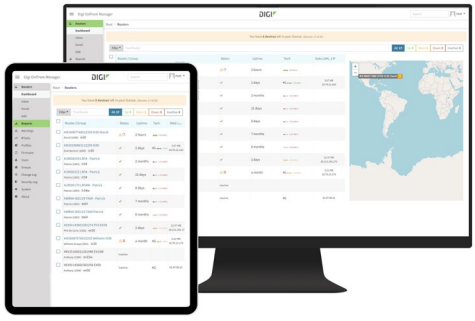
Key features and benefits

- Industry-leading software tools for rapid device deployment, and easier asset management
- Automate mass firmware and software updates to enhance functionality, stay in compliance and scale your deployment
- Access data from edge devices that were previously out of reach
- Integrate device data through open APIs to gain deeper insights and control with third-party applications
- Monitor network, device and asset performance and security with bi-directional communications
- Receive real-time alerts and detailed reports on network health and device conditions

View and manage devices and groups



Monitor, manage and update devices



Manage your devices with Digi On-Prem Manager



Digi AnywhereUSB® Plus



Digi Connect® EZ



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Digi On-Prem Manager supports a full range of Digi and third-party devices, IoT applications and environments.

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Features

Digi On-Prem Manager Features

Feature	Description	Digi On-Prem Manager
VIEW AND GROUP DEVICE INVENTORY	Add devices to a group to logically organize and manage them.	✓
UPDATE INDIVIDUAL DEVICE SETTINGS	Configure an individual device and update device settings.	✓
UPDATE DEVICE SETTINGS IN BULK	Multi-select devices in the list and load configuration files onto them.	✓
UPDATE INDIVIDUAL DEVICE FIRMWARE	Click on a device in a list and upgrade the firmware.	✓
UPDATE DEVICE FIRMWARE IN BULK	Multi-select devices in the list and load firmware onto them.	✓
DEVICE METRICS	Gain information on devices which can then be used to trigger alarms, and used to aid troubleshooting.	✓
ALARMS	Configure alarms to trigger based on device metrics, connection status, data usage, configuration status and other factors.	✓
REPORTS	Create reports containing device metrics and other data.	✓
WEB SERVICE APIS	Link programmatically using RESTful web service APIs. This facilitates the ability to send data from devices to third-party systems such as AWS or Azure, and connect Digi to a customer's own CRM or management platforms.	✓

*Digi On-Prem Manager subscriptions are available and licensed per server and endpoint device.

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DIGI LIFECYCLE ASSURANCE WITH ON-PREM MANAGER

Part Numbers

PART NUMBERS	Digi LifeCycle Assurance with On-Prem Manager
DIGI LIFECYCLE ASSURANCE ON-PREM MANAGER SERVER	
DIGI-IM-LCAP-SERVER-1YR	Digi LifeCycle Assurance On-Prem Manager Server License — 1-year subscription
DIGI-IM-LCAP-SERVER-1YR	Digi LifeCycle Assurance On-Prem Manager Server License — 2-year subscription
DIGI-IM-LCAP-SERVER-1YR	Digi LifeCycle Assurance On-Prem Manager Server License — 3-year subscription
DIGI-IM-LCAP-SERVER-1YR	Digi LifeCycle Assurance On-Prem Manager Server License — 4-year subscription
DIGI-IM-LCAP-SERVER-1YR	Digi LifeCycle Assurance On-Prem Manager Server License — 5-year subscription
DIGI ON-PREM MANAGER PER-DEVICE LICENSE	
DIGI-IM-LCAP-1YR-REN	Digi LifeCycle Assurance On-Prem Manager — renewal
DIGI-IM-LCAP-1YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 1-year extension
DIGI-IM-LCAP-2YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 2-year extension
DIGI-IM-LCAP-3YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 3-year extension
DIGI-IM-LCAP-4YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 4-year extension
DIGI-IM-LCAP-5YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 5-year extension

Digi LifeCycle Assurance with On-Prem Manager is available in 1-, 2-, 3-, 4- and 5-year subscriptions, and require a server license and one endpoint license per device per year.

Digi On-Prem Manager — server hardware requirements

Resources	Up to 500 devices	Up to 3,000 devices
CPU cores	2	4 or more
RAM	4 GB	8 GB
SSD storage	80 GB	300 GB or more

For more information, please visit digi.com.

For more information about Digi On-Prem Manager, visit digi.com/digi-om.

877-912-3444 | 952-912-3444

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